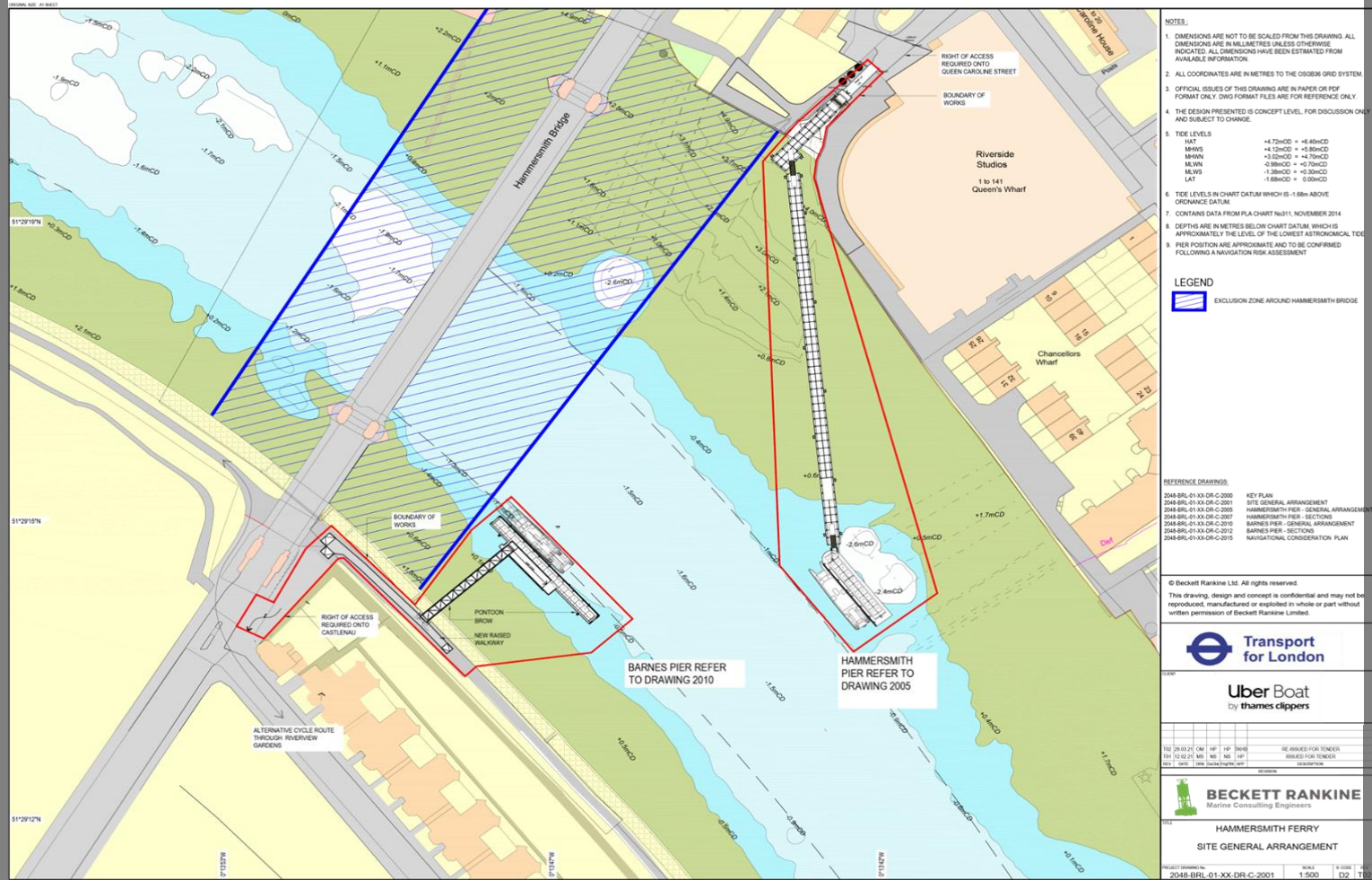


# Hammersmith Ferry

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# Site context







# Barnes Pier



04

# Barnes Pier – Aerial view



TRANSPORT  
FOR LONDON

Uber Boat  
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# Barnes Pier



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# Hammersmith Pier



# The Service

The proposed timetable has been designed to deliver a reliable and punctual service.

- 06:00 – 22:00 on weekdays
- 08:00 – 22:00 at weekends

## Peak

- 1,116 passenger movements per hour during peak times  
(a passenger movement = 1 crossing in either direction)
- Weekday peak services will operate using two vessels from 06:00 – 10:00 and 15:00 – 19:00 in both directions
- Frequency between 5-7 minutes in both directions
- The weekday peak service will operate using two vessels

## Off peak

- 620 passenger movements per hour during off-peak periods  
(a passenger movement = 1 crossing in either direction)
- Weekday off-peak services will operate using one vessel from 10:00 – 15:00 and 19:00 – 22:00
- Frequency between 10-12 minutes in both directions
- The weekend service will operate using one vessel from 08:00-22:00.





# Fares

- The fares structure includes a Hopper option and the acceptance of the same concessions, including Freedom Passes and **free travel for children with an Oyster Zip Card**. The Hopper option will allow people who arrive at the ferry by bus to change onto the ferry at no further charge, as long as they change within an hour of starting their original journey.

# Vessel Safety

- All vessels full comply to the International Safety Management code are surveyed and certificated to operate by the UK Maritime and Coastguard Agency.
- All boarding and disembarking is done via fully closed in boarding ramps with vessel crew present.
- All crew on board are fully trained in all emergency procedures and give a safety announcement before leaving the pier.
- All passenger areas on board are fully closed in or protected by handrails.
- All vessel operations have been fully risk assessed and the appropriate procedures put in place.

Uber Boat

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# Pier Safety

- Both piers will be built and fully comply with all HSE requirements. This includes adequate lighting, non slip surfaces and protection rails from the water.
- All pier operations will be fully risk assessed and the appropriate procedures put in place.
- Pier staff have all received appropriate training for their role. This includes, but is not limited to:
  1. Attending to and understanding passengers (and children) with medical conditions / disabilities including invisible disabilities
  2. Attending and reacting to the younger service user, understanding needs and challenging behaviour.